



ADMINISTRATIVE RULES OF MONTANA



37.106.1623 CLIENT RIGHTS AND GRIEVANCES

- (1) Clients admitted to a forensic mental health facility (FMHF) must be afforded all of the rights provided for persons admitted to a mental health facility in Title 53, chapter 21, part 1, MCA.
- (2) A copy of these rights must be posted in each secure unit of the facility.
- (3) These rights must also be explained at the time of admission to the client in terms that the client can understand.
- (4) An FMHF must develop a written client grievance policy to include:
 - (a) procedures for the submission of client's written or verbal grievance to the FMHF;
 - (b) time frames in which the FMHF must review a grievance and reach a decision;
 - (c) a process for providing the client with written notice of the decision that contains:
 - (i) the name of the facility contact person;
 - (ii) the steps taken on behalf of the client to investigate the grievance;
 - (iii) the results of the grievance process; and
 - (iv) the date of completion.

Authorizing statute(s): 50-5-103, MCA

Implementing statute(s): 50-5-103, 50-5-204, MCA

History: NEW, 2016 MAR p. 144, Eff. 1/23/16.