



ADMINISTRATIVE RULES OF MONTANA



37.106.1456 CARE MANAGEMENT

- (1) In addition to the requirements established in this subchapter, each SUDF must provide care management services and comply with the requirements established in this rule.
- (2) A care manager must have a bachelor's degree in a human services field, an equivalent combination of education and experience, or a minimum of two years of experience serving individuals with behavioral health issues. Evidence of experience must be documented in the employee personnel record.
- (3) Care management services must be provided by staff whose primary duty is the provision of care management services.
- (4) The SUDF must develop written policies and procedures addressing the independence of the care manager and care management program. At a minimum, the policies and procedures must address:
 - (a) the care manager's role in conflicts between the client and the SUDF or other agencies;
 - (b) the ability of the care manager to freely advocate for services from the SUDF or other agencies on behalf of the client;
 - (c) the relationship between the licensed addiction counselor or mental health professional and the care manager;
 - (d) the obligation to report information to the SUDF staff that the client has requested to be kept confidential; and
 - (e) the ability of the care manager to contact an advocacy organization if the care manager believes the SUDF is unresponsive to the needs of the client.

Authorizing statute(s): 50-5-103, MCA

Implementing statute(s): 50-5-103, MCA

History: NEW, 2022 MAR p. 1889, Eff. 9/24/22.