



ADMINISTRATIVE RULES OF MONTANA



38.5.6005 SUPPLIER TERMINATION OF SMALL CUSTOMER CONTRACT DUE TO CUSTOMER'S NONPAYMENT

- (1) A supplier terminating a small customer's service contract because of nonpayment shall provide written notice to the customer and the customer's distribution services provider at least 14 days in advance of termination. The notice of contract termination to the customer must clearly state:
 - (a) the reasons for termination;
 - (b) the name, address and telephone number of the supplier representative or department who can address questions concerning the contract termination; and
 - (c) the date on which the supplier will terminate the service contract.
- (2) A supplier's notice to a customer that the supplier is terminating the contract shall inform the customer that a default provider will continue providing the customer's electric or natural gas supply in the event of contract termination.
- (3) The notice of contract termination to the customer must be mailed or provided separately from the bill.
- (4) The supplier must notify the distribution utility at least one day in advance of the scheduled contract termination date if the customer and the supplier make arrangements which void or otherwise alter the scheduled termination.

Authorizing statute(s): 69-3-1404 and 69-8-409, MCA

Implementing statute(s): 69-3-1404 and 69-8-409, MCA

History: NEW, 1999 MAR p. 1233, Eff. 6/4/99.