



ADMINISTRATIVE RULES OF MONTANA

10.102.1159 SERVING THE COMMUNITY

- (1) The library is open during convenient hours. On average, the library is open the following number of hours weekly, as reported by the library in the annual public library survey:

<u>Service Area Population</u>	<u>Minimum</u>	<u>Recommended</u>
Fewer than 3,500	10.5 hours	25-40 hours
3,501 – 9,999	21 hours	40-50 hours
10,000 – 24,999	28 hours	50-60 hours
More than 25,000	35 hours	60+ hours

- (2) Everyone has safe, comfortable, and convenient access to the library and its services.
- (3) Everyone has access to updated and regularly maintained physical and digital library content and services.
- (4) Everyone can find library materials online.
- (5) Everyone has access to virtual and face-to-face programming.
- (6) Everyone has access to information about local community and government activities that assists them with understanding local community issues and allows them to engage civically in the community.
- (7) Children and caregivers have access to early literacy programming and materials either through the library or by being directed to another community organization that specializes in early literacy.
- (8) Everyone has access to information about library programs and services through internal and external marketing efforts of library staff.
- (9) Everyone has access to a library website or social media site.
- (10) Everyone can obtain materials and services from another library through interlibrary loan services.
- (11) Everyone has access to the Internet via wired and WIFI connections.
- (12) Reasonable accommodations are made so that people with disabilities have access to the library's services.

Authorizing statute(s): 22-1-103, MCA

Implementing statute(s): 22-1-103, MCA

History: NEW, 2021 MAR p. 1138, Eff. 7/1/22; AMD, 2026 MAR, Notice No. 2025-255, Eff. 7/1/26.