



ADMINISTRATIVE RULES OF MONTANA



2.21.4128 EFFECTIVE COMMUNICATION PROCEDURES

- (1) Agency managers shall furnish auxiliary aids and services, upon request, to promote equally effective communication for people with disabilities, unless doing so would result in an undue burden or fundamentally alter the program, service, or activity.
- (2) Anyone requiring auxiliary aids and services may contact the department directly responsible for providing the program, service, or activity, including agency management, ADA coordinator, EEO officer, or human resources staff.
- (3) Agency managers may not charge individuals with disabilities to offset costs associated with providing required auxiliary aids and services.
- (4) Agency managers are not required to provide personal use items such as wheelchairs, prescription eyeglasses, hearing aids, or personal services such as eating, toileting, or dressing.

Authorizing statute(s): 2-18-102, MCA

Implementing statute(s): 2-18-102, 49-3-201, 49-3-205, 49-4-202, 49-4-211, 49-4-503, MCA

History: NEW, 2011 MAR p. 1668, Eff. 8/26/11.